

New Customer Enrollment

The enrollment form may be completed by:

- Customers submitting their new account enrollment
- Dealers or Telematics Resellers to setup a new account enrollment for a Customer

Follow the 12 Steps Below:

1. Go to: www.oncommandconnection.com
2. Click on **Enroll** in the upper-right corner.
3. Select **Here** on the Welcome screen.

Welcome to OnCommand Connection Customer Enrollment!

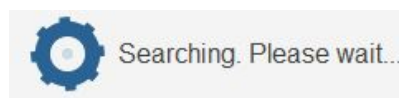
An active telematics subscription from one of our partner providers is required to view vehicle performance remotely.
Do you currently have a participating telematics providers?

If you do, please click [here](#) to continue with the enrollment process.
If you do not, contact your [dealer](#) to get the necessary systems installed.
Click [here](#) to select your dealer.

4. **User Information** section.
 - a. Enter the **Customer User information** on this screen.
 - b. Required fields are designated with an asterisk (*).
 - c. If you already have an assigned CYY number, enter it in the 'Existing Navistar Customer ID field'.
 - d. Click **Continue** when done.
5. This message will briefly appear on the screen.



6. **Company Information** section.

- a. Enter the **Customer Parent Company information** on this screen.
- b. Required fields are designated with an asterisk (*).
- c. Select a **Preferred Dealer** by entering a zip code and clicking on **Search Dealers**. See image on next page.

7. This message will briefly appear on the screen.



8. Highlight the preferred dealer.

Preferred Dealer:

- Rush Trk Ctr Of N II (Carol Stream, IL)**
- Rush Trk Ctr Of N II (Chicago, IL)
- Rush Trk Ctr Of N II (Joliet, IL)
- Rush Trk Ctr Of N II (Huntley, IL)
- Rush Trk Ctr Of N II (Grayslake, IL)
- Rush Trk Ctr Of In (Gary, IN)
- Rush Trk Ctr Of N II (Ottawa, IL)
- Rush Trk Ctr Of N II (Kankakee, IL)
- Maco International (Valparaiso,)
- Lakeside - Rockford (Rockford, IL)
- Lakeside Intl, Llc (Sturtevant, WI)
- Gray's Garage (Pontiac, IL)
- Lakeside Intl-Janesville (Janesville, WI)

9. **DEALERS ONLY** section.

- a. If you are a Dealer enrolling a new customer, enter your information in this section.
- b. If you are NOT a Dealer, leave this section blank.

*****This Section To Be Completed By Dealers ONLY*****

DYY/U00:

Email Address:

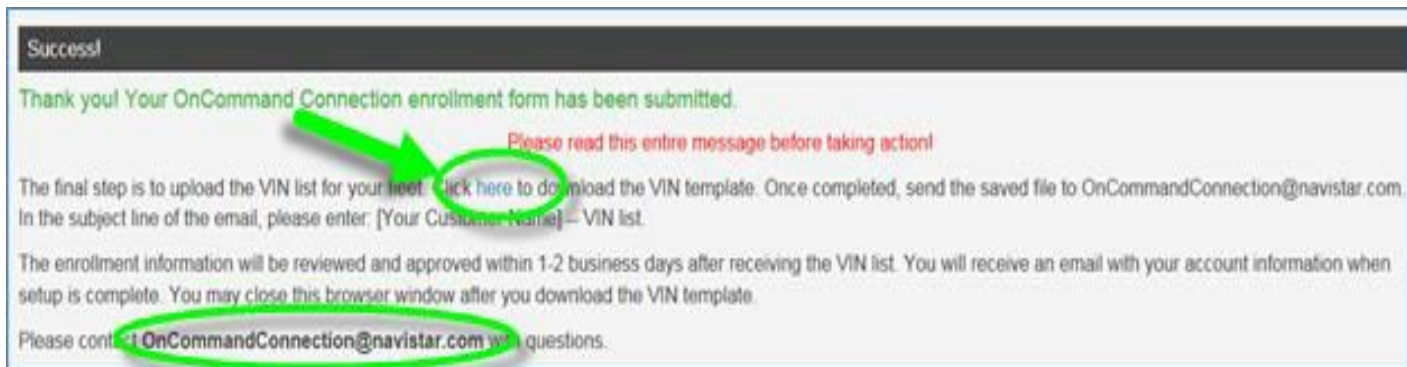
Phone Number: Area Phone Ext

10. **Telematics** section.

- a. Select the **Geotab** for the Customer by putting a checkmark in the box.
- b. Enter the requested information for that Geotab.
- c. Click **Submit** when done.

11. Acknowledgement Page

To enter a large amount of VINs and Unit numbers, download the Excel template, enter your information and Email the file to: OnCommandConnection@navistar.com



12. Account Activation

The enrollment information will be processed within 1-2 business days after receiving the submission. Once completed, user will receive a Welcome email with account User Name, Temporary Password and a direct link into the system. The first time a new User ID logs into the system, the user will be directed to establish a permanent password.

13. Setting up Geotab data feed

In order to setup a Geotab data feed for OnCommand Connection, Navistar needs three pieces of information:

- 1) Data Base Name (Ex: customernametest)
 - a) Combine the URL: “https://my25.geotab.com/” with Database Name: “customernametest”
 - i) (Ex: <https://my25.geotab.com/customernametest>)
- 2) User ID (Administrative Access)
- 3) Password

If the Geotab account Database Name it is not known, the customer should contact their Geotab account manager or local Geotab Reseller.